

**TRANSMITTAL LETTER**  
**(General - Patent Pending)**

Docket No.  
112740-072

In Re Application Of: Knitl, R. et al.

COPY OF PAPERS  
ORIGINALLY FILED

JUN 06 2002

Serial No.  
09/254,101

Filing Date  
March 1, 1999

Examiner  
Allan Hoosain

Group Art Unit  
2645

Title: **METHOD FOR INCORPORATION FUNCTIONS OF AN AUTOMATIC CALL DISTRIBUTION SYSTEM INTO AN INTERACTIVE VOICE ANSWERING SYSTEM**

**TO THE ASSISTANT COMMISSIONER FOR PATENTS:**

Transmitted herewith is:

**Request for Continued Examination (RCE) Transmittal (1 pg.); Petition for Extension of Time (duplicate); Response to Office Action (5 pgs.); Check in the amount of \$740.00; Check in the amount of \$810.00; return receipt postcard.**

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JUN 21 2002

Technology Center 2600

In the above identified application.

- ☐ No additional fee is required.
- ☒ A check in the amount of \$740 and \$810 is attached.
- ☒ The Assistant Commissioner is hereby authorized to charge and credit Deposit Account No. 02-1818 as described below. A duplicate copy of this sheet is enclosed.
- ☐ Charge the amount of
- ☒ Credit any overpayment.
- ☒ Charge any additional fee required.

*Signature*

Dated: May 28, 2002

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I certify that this document and fee is being deposited with the U.S. Postal Service as first class mail under 39 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

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